

Hospice is **HERE FOR YOU**

Hospice responds to the emotional needs of people who are facing serious illness and end of life. Hospice cares for the person who is ill, their family and those who are grieving. Hospice supports people each day who are coping with fear and uncertainty surrounding end-of-life.

The COVID-19 outbreak has changed the way we experience our everyday world, and has created or intensified feelings of grief and loss.

The Dorothy Ley Hospice, Heart House Hospice, and Acclaim Health are working together in the Mississauga Halton LHIN area to provide care to our communities during this crisis. Here is how we can help.

Support for Community Partners

- Consultation, education and resources to support end of life and bereavement conversations, planning and care

Support for individuals living with palliative illnesses (including COVID-19)

- Counselling and emotional support by phone or video conference
- End of Life care planning
- Support for spiritual and existential distress
- Connection with religious resources, rituals or faith leaders

Support for bereaved family members

- Grief counselling by phone or video conference
- Information and education about grief, loss, spiritual distress and mourning
- Connection with religious resources, rituals or faith leaders

Contact us

Hospice Palliative Helpline **905-667-1865**

WE ARE HERE TO SUPPORT YOU, LISTEN TO YOU, AND CARE FOR YOU.

Hospice Palliative Helpline **905-667-1865**

Who Should Call:

- Front line staff supporting residents who are palliative or diagnosed with COVID-19
- Residents living with a palliative illness or diagnosed with COVID-19
- Family members of a loved one who is palliative or diagnosed with COVID-19
- Family members/friends who have experienced the death of a loved one

How We Can Help:

- Confidential counselling and emotional support by phone or video conference
- Listen, answer questions, and provide/share resources
- Facilitate conversations about the goals and plan of care for end of life
- Address challenges and support emotional well being
- Support, information and education about grief, and spiritual distress

When You Call:

- You will be connected with a person/answering service
- You will be asked to provide your name, phone number and the city where you/your loved one reside
- A hospice counsellor will call you back within the arranged time

Hospice is here to support the emotional needs of individuals, families and professionals who are facing serious illness, grief and end of life. We are here to support, listen and care for you.

Please reach out. 905-667-1865